



All India Graduate Engineers & Telecom Officers Association

Central Headquarter, New Delhi

(The Recognised Representative Association of BSNL)

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GS/AIGETOA/2020/110

Dated 01.10.2020

To,

Shri P. K. Purwar,
Chairman and Managing Director,
Bharat Sanchar Nigam Limited, New Delhi

Subject: Infusion of positivity in the employees by regularizing their remuneration, rollout of 4G service, availability of OPEX fund to commemorate the completion of 20 Years of BSNL Formation -Reg.

Respected Sir,

We would like to extend our heartiest greeting on the BSNL Foundation Day and completion of 20 years of formation of this august organization. BSNL, which was carved out from the Department of Telecommunication on 1st October 2020, have completed a successful journey of twenty years comprising ups and downs but standing solely on its strength and we are proud to be associated with this organization. In recent times we have seen many unprecedented decisions implemented in BSNL under your esteemed leadership including successful implementation of VRS, gradual improvement in depleting financial position and raising of Rs 8500 Cr from the market which reflects confidence of people in BSNL and strong fundamentals of the company. But one of the most critical arm of the BSNL revival Package of the government i.e. rollout of the prestigious 4G services is running into rough weather and it is becoming a tough challenge to win over. As we have seen that BSNL is on the path of recovery after seeing a new low and it's a high time that we should boost the confidence of our employees and strengthen the basic network by infusing sufficient money in the setup which is facing tough competition in the market in the absence of high speed wireless services in the form of 4G. On this occasion of BSNL Foundation Day, we would like to raise some of the very important and specific points for your kind consideration:

- 1. Roll out of the 4G Services:** The delay in roll out of 4G services are hitting us badly and the very purpose of BSNL Revival program by the government has hit a road block. The two arms of BSNL Revival Program of the government i.e. VRS and Sovereign Guaranteed Bond of Rs 8500 Cr has been accomplished but the most important one, roll out of 4G Services are still struggling and it seems that the 4G Services to BSNL is being delayed on the name of indigenous equipments. We request your good self to take up the matter once again with appropriate authorities in the Government and DoT regarding hurting the prospects of the BSNL Revival Program due to this abnormal delay in roll out of 4G services. As per reports, suggestions made by the committee may delay the 4G rollout further by more than a year. Hence, other options like up-gradation of existing 3G/2G network to 4G through add on order against earlier tenders, inter operator service offering for the 4G etc should be explored for early rollout of the services to match with other TSPs.
- 2. Infusion of the sufficient OPEX fund in the network:** It has been seen that suitable maintenance fund is not available in the field units to maintain the telecom network causing deterioration in the services. Our long distance transmission network is badly hit due to crunch of the fund and forcing

the media outage for longer duration causing serious compromise in the mobile and data services. Similarly, the non-availability of the fund is making the life miserable for the field officers and many of them have spent money to the tune of lakh of rupees for upkeep of network. The continuance of this situation will ultimately hit our prospects of higher revenue generation in absence of optimal network availability. So, we request to ensure availability of sufficient fund and resources to the field units including maintenance regions of STR, WTR, NTR and ETR to upkeep our network in healthy condition and ensure best services to customers. Drying of maintenance fund to the field unit is giving a slow but severe blow to the system and if sufficient resources not infused in the system, it may result in serious deterioration of our network.

3. **Customer Delight Year:** We have suggested declaring the year as Customer Delight Year on the occasion of completion of 20 years of BSNL formation and every employee should be requested to own one customer family for all its telecom needs. This will bring a better Service Oriented Picture of the BSNL to our citizens and strengthen our motto of the service before self.
4. **Ensure regularization of remuneration to the employees:** The employee's salary is getting delaying by 3-4 weeks in recent times along with delay in other benefits. This has lowered the moral of the employees and it's a fact that after VRS of about 50% employees, the remaining one is taking care of all works and didn't allow any compromise in the service. As we are completing twenty years of formation of the organization, the regularization of remuneration will be one of the best reason to boost the moral and confidence of the employees, whose feelings are sagging due to recent financial woes. Payment of salary on 1st of the month and extension of health facility are basic rights of the employees and we expect this minimum assurance from the head of this prestigious organization on the completion of twenty years of BSNL.
5. **Respectful Career Progression in the company:** Every executive joined CPSE with an ambition to have minimum career progression in his professional life and so when professionally qualified people opted BSNL leaving behind other good options, they have dreamed for respectful career opportunity in this organization. It's an irony that the executives are working in same grade since 6-20 years and waiting for their promotion, which doesn't have any financial implications in most of the cases. The Telecom wing are worst affected but the situation is grim in all streams like Telecom, Finance, Civil, Electrical, CSS etc in BSNL. So, needs your kind intervention to find out a way to end the deadlock and move ahead with promotions to fulfill aspirations of executives and requirement of the department which is struggling with shortage of officers at different positions.

At the end, we once again request for your kind considerations of the above measures and take suitable steps in the direction to address our concerns for BSNL. As a newly elected recognized representative association of BSNL, we assure our equivalence support for all steps initiated for betterment of BSNL and its employees to commemorate the BSNL Foundation Day and 20 years of its formation.

With warm regards,

Sd/-
[MD. WASI AHMAD]
General Secretary

Copy to:

1. Shri Ravi Shankar Prasad ji, Hon'ble MoC & IT, Govt of India New Delhi for kind information pl.
2. The Secretary, Dept of Telecom, Govt of India for kind information and intervention please.
3. All Functional Directors of BSNL Board, New Delhi for kind information please.
4. The GM (Pers) BSNL CO New Delhi for kind information and NA please.